**TRENDS REPORT** 

# State of Retail Ecommerce

Month Ending June 2023

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Out of Stock levels improve but still worse than 2022.



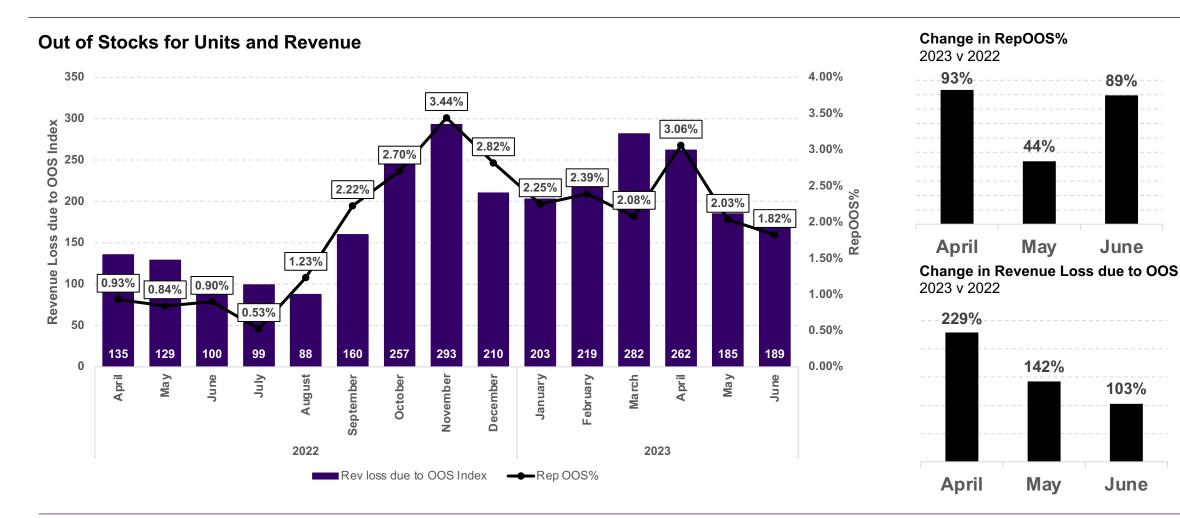
Fill Rates are starting to fall after 3 months of increases



Price Levels rising steadily along with slight increase in conversion rates. This likely explains a continued increase in ROAS despite rising CPCs over the last 3 months.

Source: Internal data from CommercelQ's REM Platform for its users for the 15 months leading up to and including June 2023.

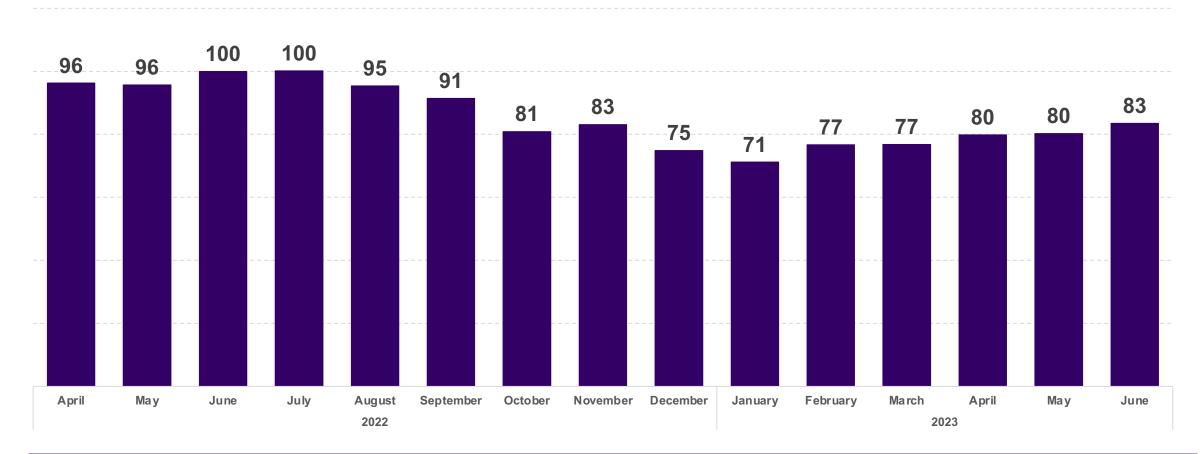
### RepOOS% continue to fall but remain substantially higher than 2022.



Source: Internal data in aggregate from CommerceIQ's REM Platform for its users on Amazon for the 15 months leading up to and including June 2023. Index set to 100 for June 2022 to create simpler comparisons for June 2023.

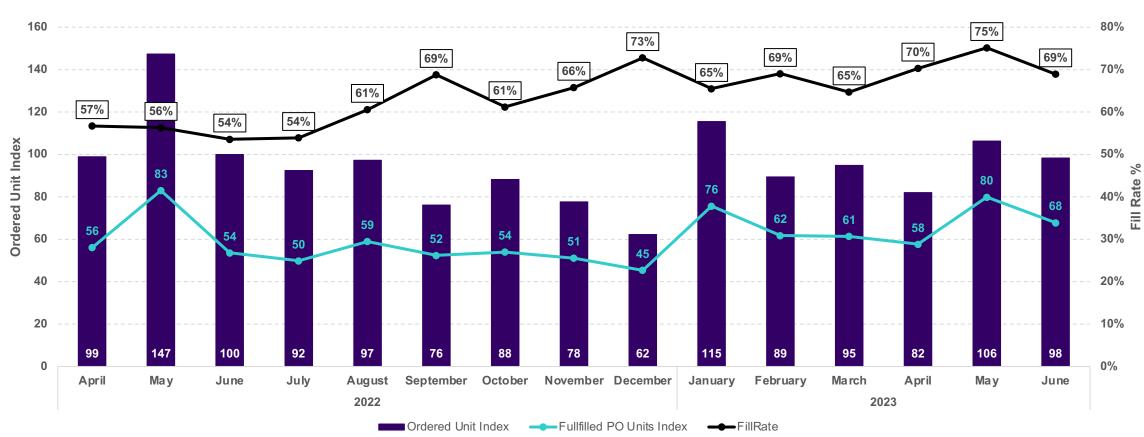
## On Hand Inventory has seen a slight rise but has consistently remained below 2022 levels.





Source: Internal data in aggregate from CommercelQ's REM Platform for its users on Amazon for the 15 months leading up to and including June 2023. Index set to 100 for June 2022 to create simpler comparisons for June 2023.

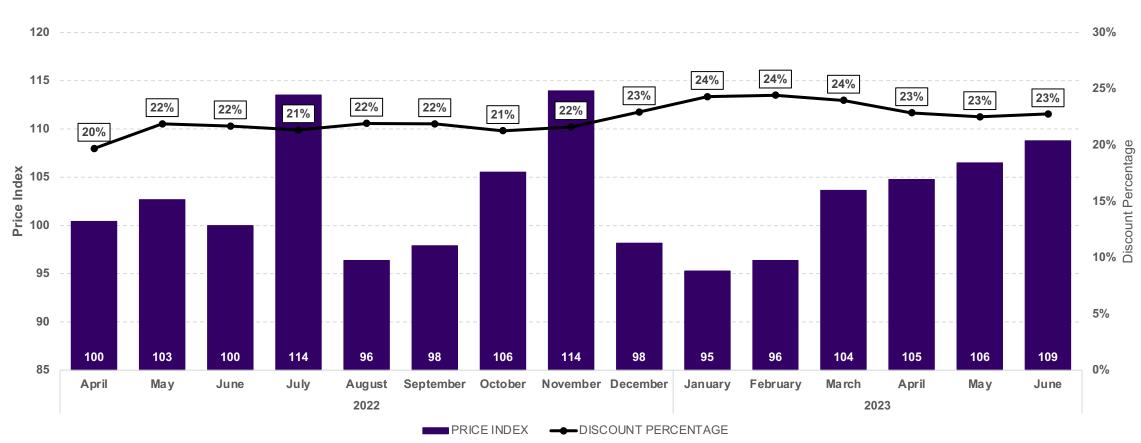
### Fill Rates are starting to fall after 3 months of steady growth. Ordered Units are close to 2022 levels.



Fill Rate % vs. Ordered Unit & Fulfilled PO Units Indices

Source: Internal data in aggregate from CommerceIQ's REM Platform for its users on Amazon for the 15 months leading up to and including June 2023. Index set to 100 for June 2022 to create simpler comparisons for June 2023. Fulfilled PO Units Index = Ordered Unit Index X Fill Rate %

## Price levels continue to rise steadily, with discount levels slightly elevated versus 2022.



Source: Internal data in aggregate from CommerceIQ's REM Platform for its users on Amazon for the 15 months leading up to and including June 2023. Index set to 100 for June 2022 to create simpler comparisons for June 2023.

Price Index vs. Discount Percentage

### Glance Views held relatively steady, with conversion rates slightly below 2022.

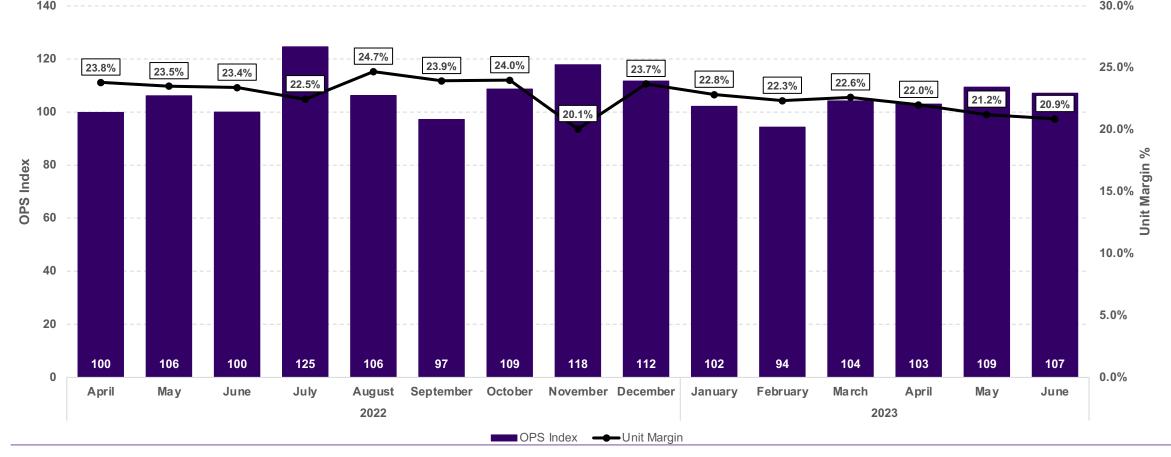
### 160 30.0% 28.2% 27.6% 27.1% 26.8% 26.3% 26.5% 26.2% 25.9% 25.7% 25.5% 24.8% 140 25.0% 23.4% 23.1% 22.8% 120 20.5% 20.0% 😞 **Glance Views Index** 100 Rate lon 15.0% 80 ers 60 O Ŭ 10.0% 40 5.0% 20 133 102 99 105 100 113 99 119 137 121 111 96 105 101 102 0.0% 0 September November December February April May July August May June October January March April June 2022 2023 Glance Views Index -Unit Conversion

Glance Views vs. Conversion Rates

Source: Internal data in aggregate from CommercelQ's REM Platform for its users on Amazon for the 15 months leading up to and including June 2023. Index set to 100 for June 2022 to create simpler comparisons for June 2023.

## While OPS is elevated versus 2022, unit margins continue to decline MoM and remain below 2022.

### **OPS Index vs. Unit Margin %**



Source: Internal data in aggregate from CommerceIQ's REM Platform for its users on Amazon for the 15 months leading up to and including June 2023. Index set to 100 for June 2022 to create simpler comparisons for June 2023.

## Ad Spend declined slightly but remains above 2022. ROAS has improved despite rising CPCs, likely driven by an increase in overall price levels with consistent conversion rates.

### Ad Spend Index vs. ROAS and CPC \$7.00 160 140 \$5.82 \$5.70 \$6.00 \$5.56 \$5.60 \$5.44 \$5.32 \$5.22 \$5.20 \$5.12 \$5.05 \$5.03 \$5.01 \$5.00 \$4.97 120 \$5.00 \$4.54 100 Ad Spend Index \$4.00 6 D 80 \$3.00 SOAS 60 \$2.00 40 \$1.47 \$1.45 1.4 \$1.42 \$1.38 \$1.37 \$1.32 \$1.00 20 100 139 105 95 88 103 121 110 113 107 108 116 136 121 110 \$0.00 0 September July August October November April May June December January February **March** April May June 2022 2022 2022 2022 2022 2022 2022 2022 2022 2023 2023 2023 2023 2023 2023

Source: Internal data in aggregate from CommerceIQ's REM Platform for its users on Amazon for the 15 months leading up to and including June 2023. Index set to 100 for June 2022 to create simpler comparisons for June 2023.

### **Contact Us**

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